



**Annual
Report**

2024



A MESSAGE FROM THE BOARD PRESIDENT:

PRESIDENT
BOB RHODES

Our first decade of being Stronger Together occurred this year, and we are honored to carry on the St. Ann Clinic legacy as well as caring for you and your families. We continue to be engaged with the communities we serve, which as a result is evident in our continued growth of unique patients served.

This year marks my first year as president of the board and I cannot thank Pete Ciancone enough for the leadership he provided to this point. Without Pete, we would not be in the position we are today, so please join me in thanking him for his service as president of our board.

Wabash Valley Health Center continues to be a leader in providing services to our consumers by exceeding the state and national averages in 12 of 18 performance measures. Our funding sources continue to be strong, providing us with resources to grow. In 2024 we continued our excellent

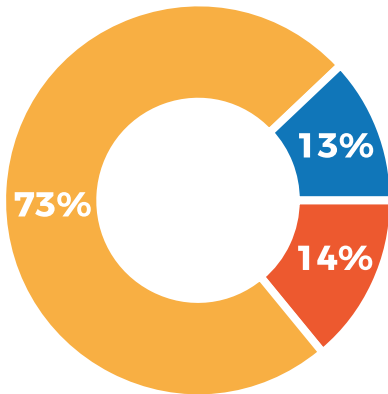
achievements by having exceptional patient satisfaction scores, meeting full compliance with our HRSA requirements, and earning quality improvement badges, just to name a few of our wonderful accomplishments. We would not be able to provide the excellent services we offer if it weren't for our community partners, donors, board members and most importantly our health center employees.

Finally, I want to personally thank our leadership team and board members for their collective efforts in guiding us and providing us with the tools we need to accomplish our goals, but better yet, provide our consumers with the services they need. Thank you to all for allowing me to serve as your president.

Sincerely,
Bob Rhodes

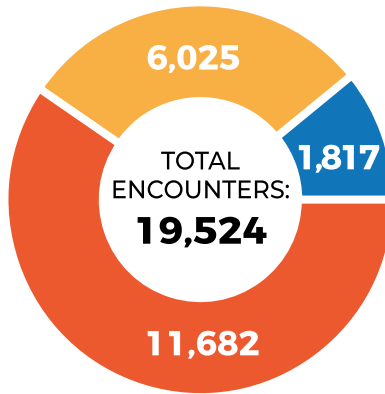
PATIENT DEMOGRAPHICS

Patient Age



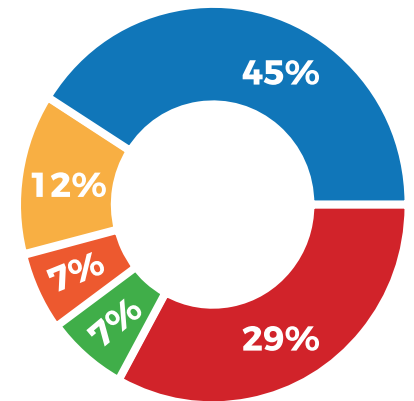
- Children (0-17)
- Adults (18-64)
- Senior (65+)

Patient Visits by Service Type



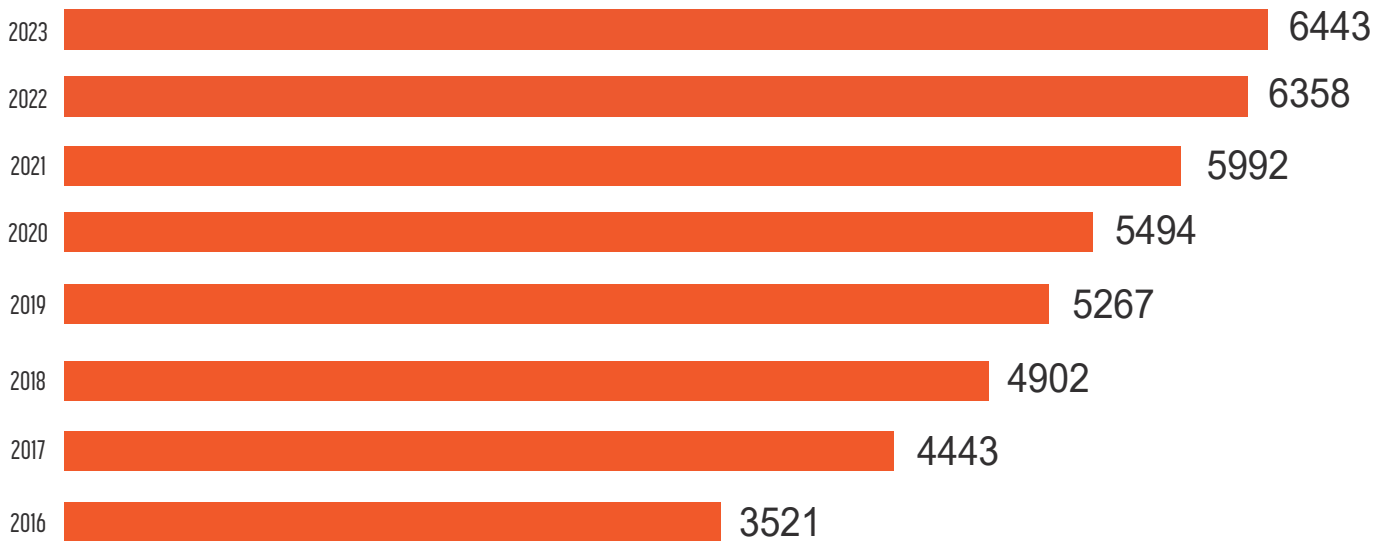
- Behavioral Health
- Dental
- Medical

Patient Income as Percent of Poverty Level



- 100% & Below
- 101%-150%
- 151%-200%
- Over 200%
- Unknown

UNIQUE PATIENTS SERVED



0 1000 2000 3000 4000 5000 6000 7000

■ UNIQUE PATIENTS

Unique Patient: an individual who has at least one countable visit in one or more service categories during the calendar year.

COMMUNITY ENGAGEMENT

COMMUNITY HEALTH AND WELLNESS FAIR

Joined community partners at Ivy Tech to provide health education and resources in support of living a healthier lifestyle.



HAMILTON CENTER “WE LIVE” EVENT

Participated in WE LIVE hosted by Hamilton Center. This event provided resources for children and families to include those in the Ryves neighborhood area.



TERRE HAUTE FIREFIGHTERS CHILI COOKOFF

Proceeds from the Chili Cookoff provide funds for the annual Christmas toy drive and local soup kitchens.



UNITED WAY ANNUAL MEETING

Attended United Way's Annual Meeting to celebrate with community partners their accomplishments from the past year.



VIGO COUNTY COMMUNITY HEALTH FAIR

Joined community partners at the YMCA to provide health care information and services to residents of Vigo County and the surrounding communities.



STRONGER TOGETHER!

Mission: Provide access to quality and affordable healthcare



The staff at Wabash Valley Health Center is honored to carry on the legacy of St. Ann Clinic for the past 10 years. We are grateful for the opportunity to care for you and your family.



EXCEPTIONAL PERFORMANCE MEASURES

WVHC ranked higher in both state and national averages in 12 of the 18 performance measures when compared to other Federally Qualified Health Centers.

Preventative Health Screenings and Services

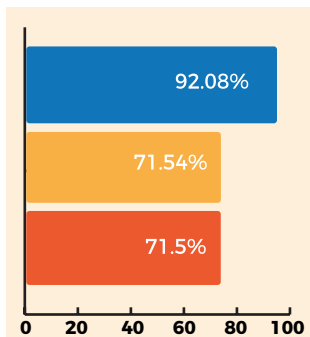
- Weight Assessment and Counseling for Children and Adolescents
- Body Mass Index Screening and Follow-Up Plan
- Tobacco Use: Screening and Cessation Intervention
- Colorectal Cancer Screening
- Breast Cancer Screening
- Screening for Depression and Follow-Up Plan
- Dental Sealants for Children Between 6-9 Years

Chronic Disease Management

- Controlling High Blood Pressure
- Statin Therapy for Prevention and Treatment of Cardiovascular Disease
- Ischemic Vascular Disease: Use of Aspirin or another Antiplatelet
- Diabetes: Hemoglobin A1C Poor Control

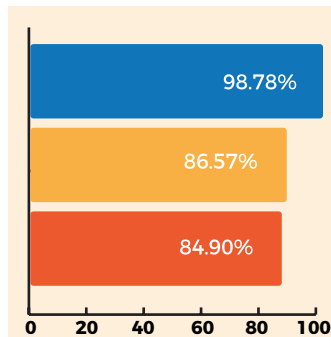
KEY RESULTS

Weight Assessment & Counseling for Nutrition & Physical Activity for Children/Adolescents



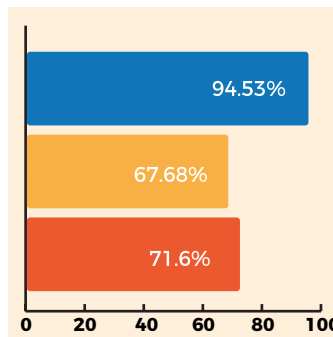
Percentage of patients 3-17 years of age who had body mass index percentile, and counseling for nutrition and physical activity documentation.

Tobacco Use: Screening and Cessation Intervention



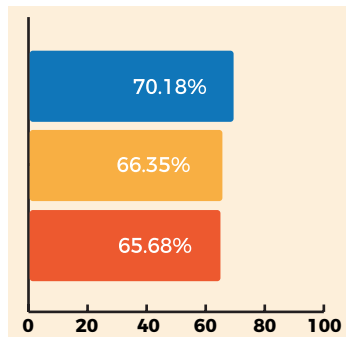
Percentage of patients who were screened for tobacco use and received tobacco cessation intervention if identified as a tobacco user.

Depression Screening



Percentage of patients screened for depression and if positive, a follow-up plan was created.

Controlling High Blood Pressure



Percentage of patients 18-85 years of age diagnosed with Hypertension whose last blood pressure measurement was less than 140 mmHg/90mmHg.

WVHC ■ STATE ■ NATIONAL ■

Source: HRSA 2023 Health Program Grantee Data

OUR ACHIEVEMENTS

Since 2017, Wabash Valley Health Center has been Awarded recognition by the National Committee for Quality Assurance (NCQA) Patient-Centered Medical Home (PCMH) program. The PCMH Standards emphasize the use of systematic patient-centered, coordinated care that supports access, communication, and patient involvement.

Exceptional patient satisfaction results: 99.8% of surveyed patients would recommend WVHC to a friend or family member.

WVHC now has a certified SHIP (State Health Insurance Assistance Program) counselor.

Achieved full compliance with Health Resources and Services Administration (HRSA) survey program requirements.



Community Health Quality Recognition (CHQR) badges recognize health centers that have made quality improvement achievements.



PATIENT SURVEY COMMENTS

"I love the people and the care I have received over the years."

"I choose to continue care here even though they are out of network for my insurance because of the quality of care I receive."

"I was impressed by the facility. Staff was friendly and professional. I would recommend this office to anyone searching for healthcare."

"Everyone here always speaks to me and each other respectfully and kindly."

"Staff is always friendly and welcoming. Providers take the time to listen to you and make you feel like they actually care about your health and well-being."

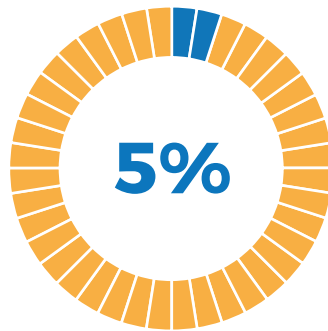
FUNDING SOURCES

7/1/23 - 6/30/24

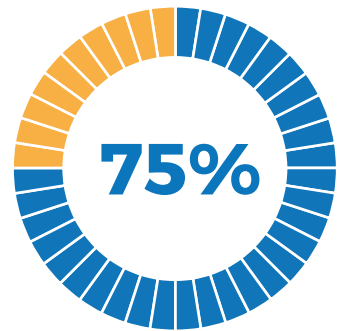
WVHC secured \$275,719 in grants and contributions that provide critical funding to help us serve those who are living without access to comprehensive healthcare and who are challenged by the barrier of affordability.



HRSA
FEDERAL FUNDING

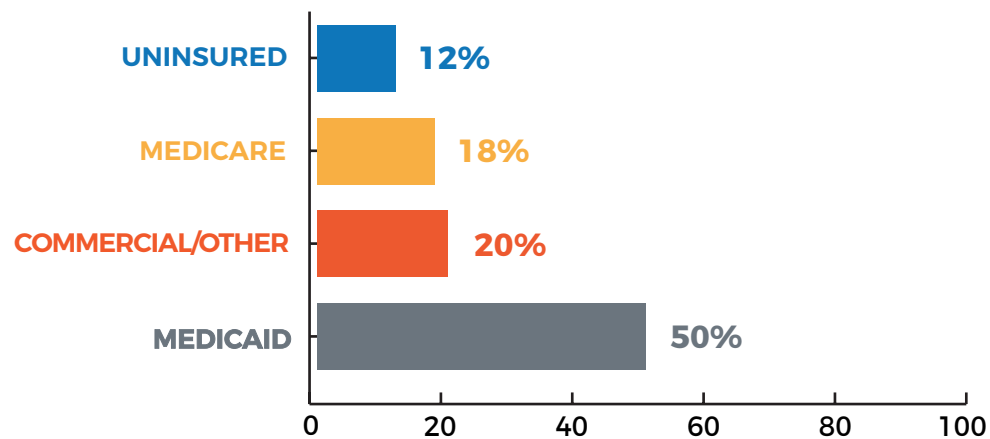


GRANTS &
CONTRIBUTIONS



PROGRAM SERVICE
REVENUE

PAYER MIX



WVHC offers health insurance enrollment assistance at no cost. Our navigators helped complete 432 health insurance applications in 2023.

APPRECIATION

THANK YOU to our individual donors and community partners. Your support helps remove financial barriers and ensure access to quality and affordable health services.



BOARD OF DIRECTORS

AS OF JUNE 30, 2024

PASSIONATE ABOUT MAKING A DIFFERENCE

THE WABASH VALLEY HEALTH CENTER BOARD OF DIRECTORS
CONSISTS OF VOLUNTEER COMMUNITY MEMBERS

EXECUTIVE COMMITTEE

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CHRIS NEWLIN
VICE PRESIDENT

PETER CIANCONE
TREASURER

TINA ELLIOTT
SECRETARY

BOARD MEMBERS

Julia Baesler

Gary Broyles

Mike Eldred

Joice McLemore Sears

Bobby Moore

Tammy Pupilli

CLINICAL PROVIDERS

JESSY WOODS, MD
Internist & Pediatrician
(Chief Medical Officer)

OLIVIA BRADSHAW, PA
Physician Assistant

MELINDA HENDRIX, NP
Nurse Practitioner

ANDREW MATHIS, PA
Physician Assistant

KATIE SANDERS, NP
Nurse Practitioner

ISAIAH JERNBERG, DDS
Dentist
(Dental Medical Director)

RENEE DUCHANE, DDS
Dentist

THANK YOU TO THE FOLLOWING VOLUNTEER PROVIDER
WHO GRACIOUSLY DONATED HIS TIME DURING FISCAL
YEAR 2024:

DAVID LLEWELLYN, DDS
Dentist



1436 Locust Street • Terre Haute, Indiana • 812-232-7447
wvhc.org

